



Evaluation Report for BECKSIDE ROAD, ULVERSTON
Saturday 22nd October 2011

Please find details below of the result of the StreetSafe Operation conducted on Becksid Road, Ulverston on Saturday 22nd October 2011.

The Ulverston & Lakes Neighbourhood Policing Team carried out the operation to offer reassurance to nearby residents of an address where a drugs warrant was executed. We visited 26 properties on the day.

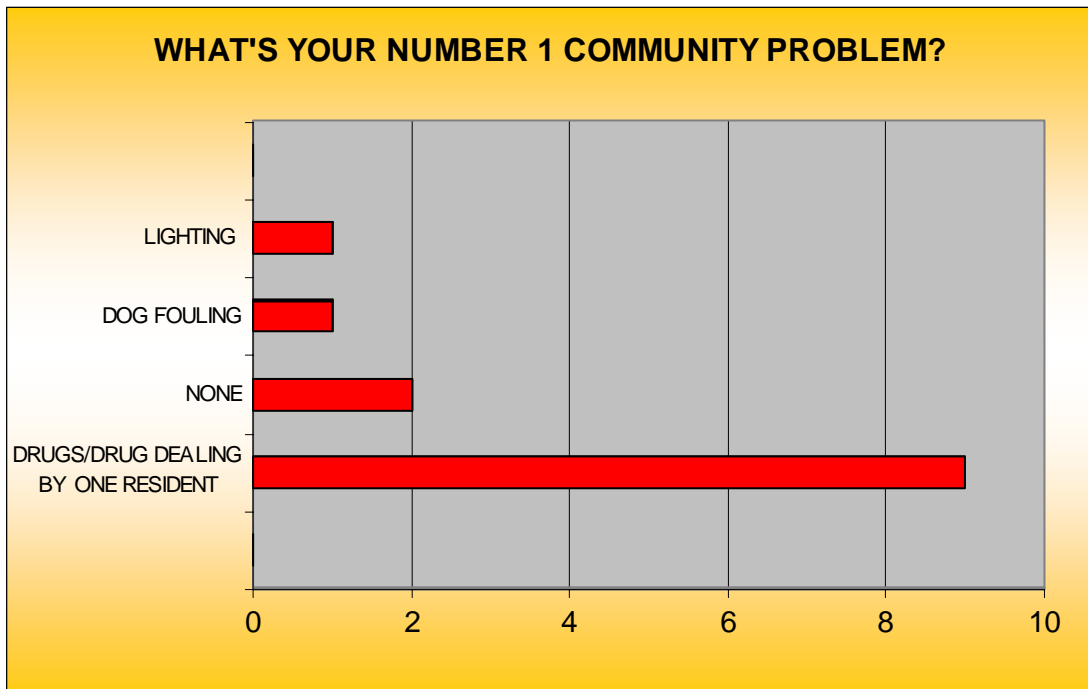
The main focus of this operation was to liaise with residents and get feedback regarding any issues they had in the area re ASB, drugs, graffiti, litter and dog fouling and gauge the level and concerns in relation to drug use/supply on the Street.

The questionnaire is divided up into sections mirroring the aims and objectives. For the purpose of this report the categories will be *Stronger, Greener, Cleaner and Safer*.

On the day we visited 26 residents. Those who were not at home were left a questionnaire and a pre paid envelope to tell us their views. To date we have 13 completed questionnaires. The results are as follows: -

STRONGER

We asked the local residents *"what do you consider to be your main community problem?"*



9 of the 13 residents told us that their number one community problem was the drug dealing on the street and they felt that the tenant responsible should be evicted and more careful placing of tenants should be carried out by the local authority

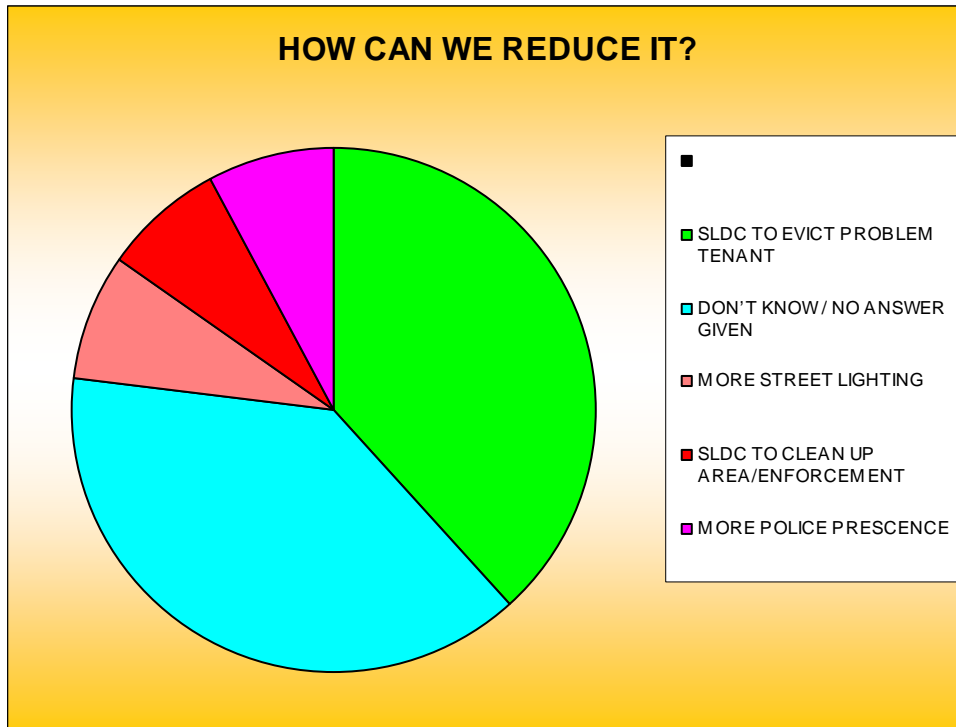
2 people said that they did not have a number one problem.

1 person told us that dog fouling was their main concern

1 people felt that there was not enough lighting in the area and said this should be improved

When asked whether residents were disturbed by noise on the street, **11 of the 13** said they were at all times of the day and night. This was due to frequent visitors to one particular house where drugs were being used.

We then asked "How can we reduce the problem?"
(Please see pie chart below)



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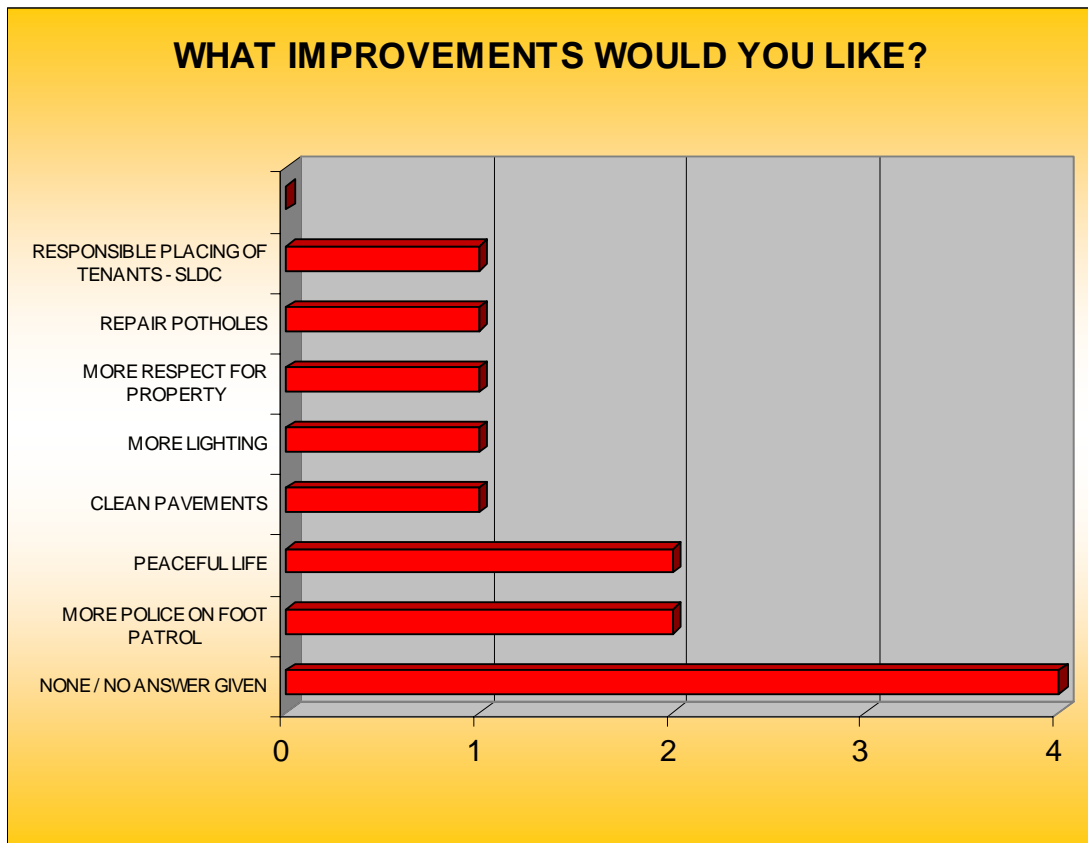
We also asked some specific questions in relation to making the community stronger and found that:-

There is no **Neighbourhood Watch Scheme** in operation on Becksid Road, however 6 residents said they would like to be involved such a scheme on the Street.

Only 2 of the 13 residents said they knew people from their local Neighbourhood Policing Team.

There appeared to be a good community feel on the Road and 9 people told us they would like to be involved in community events with 1 of those residents saying they would like to help organise such events.

We then asked *“What improvements would you like to see in your community?”*



Four people out of 13 either said they did not want any improvements in the area or did not answer the question.

Two people said they would like more police officers on foot patrol.

Two people said they would like a more quiet peaceful life.

One person each would like cleaner pavements, more lighting, more respect for property, pot holes repaired.

GREENER

StreetSafe community bags are now made from 100% re-cycled cotton and we are developing a partnership to encourage more re-cycling.

When asked 11 of the respondents stated they did re-cycle. 2 residents told us they did not recycle. No one wanted any further information about local re-cycling issues.

CLEANER

None of the residents said there was a problem with litter or fly tipping. One 1 person said there was a problem with graffiti whereby offensive language was written on the street.

8 residents said that dog fouling was a problem particularly on the pavements where you had to walk. They were also concerned about the danger to children from it and felt that the local authority should clean it up and do more enforcement to tackle those dog owners who are responsible. them.

Only 1 person said they would be willing to be involved in a "community tidy up".

3 residents said that they had reported incidents of noise, smoke, smells, drainage, flooding, contaminated land or pests to the Council. Two felt they received a poor response and the other a good response although it is unclear whether these were reported to SLDC's Environmental Protection Team or South Lakes Housing. Enquiries and comments about what kind of response they received have been passed to both agencies for further investigation and to contact residents directly should they require this.

SAFER

10 people said they have a working smoke alarm.

3 people did not have a working smoke alarm fitted which Cumbria Fire and Rescue Service will deal with.

1 home requested a full home safety survey from the Fire and Rescue Service.

10 people felt there was a problem with drugs on the street. This is currently being addressed by the Neighbourhood Policing Team and a positive drugs warrant has been already been executed and residents felt things were much better lately.

3 people said that there was a problem in general with street lighting.

Everyone stated they felt safe while walking around the neighbourhood during the day.

3 people said they do not feel safe in the evening, but 1 person said they did not feel safe in their own home due to the drug related activity in the Street.

Everyone said that if they witnessed a crime they would report it.

2 people asked for more information about the organ donor scheme.

4 people asked for more information from Age UK's 50+ Contact Scheme

Specific information relating to the operation has been forwarded onto the relevant authority for their attention. A number of the issues were or have been addressed on the day of the event or shortly after it. Further specific medium / long term problem solving tasks have been issued for specific actioning.

By using the "Street-Safe" brand this will increase the quality and consistency of marketing of CDRP activities and providing a consistent "consultation" tool for the CDRP and other LSP partnerships. All tasks resulting from this event have been forwarded to the appropriate agency for action