



Evaluation Report for Settle Street / Ainslie Street, Barrow

Tuesday 27th September 2011

The questionnaire is now divided up into sections mirroring the aims and objectives. For the purpose of this report the categories will be *Stronger, Greener, Cleaner and Safer.*

6 teams visited 60 homes in the Settle Street / Ainslie Street area of Barrow-in-Furness. The team was briefed utilising local intelligence and by using the MOSAIC data which gave us a detailed snap shot of the community.

The main focus on this operation was to consult with residents about the Anti-social behaviour in the area and to establish what concerned them the most about living in their neighbourhood. We also used it to promote Neighbourhood Watch, active citizens and LOCK IT or LOSE IT campaign. This operation was requested by the Neighbourhood Police team for the area.

During the evening we spoke to 21 people who completed the community questionnaire.

We provided occupants with over 950 pieces of literature.

From the questionnaire we can evaluate over 500 pieces of information.

45% of the residents had heard of Streetsafe prior to this event.

40% knew their Neighbourhood Police team.

We talked to and listened to residents for over 10 hours in total.

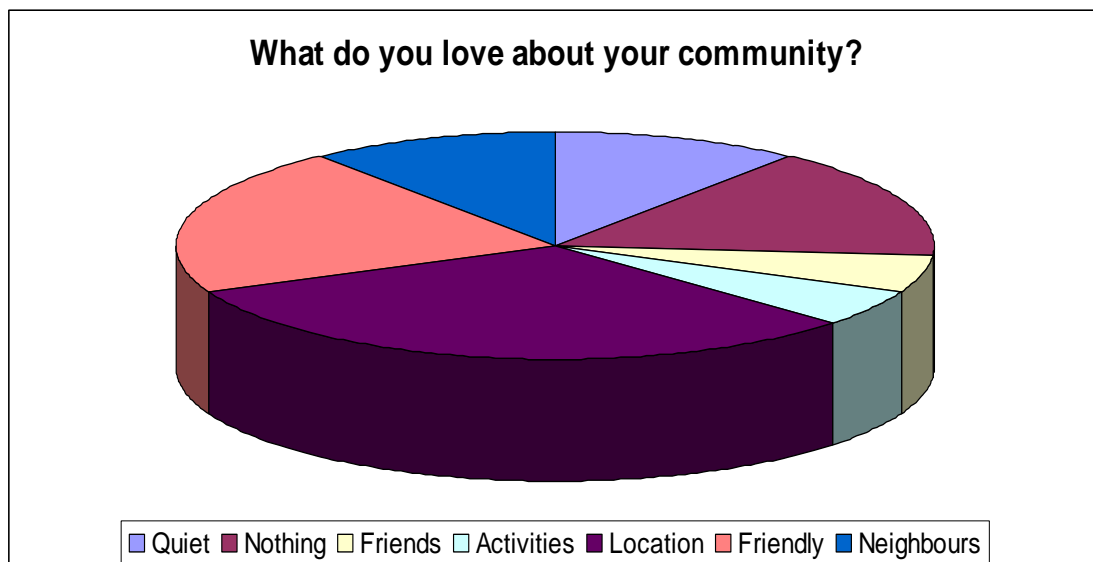
Cumbria Fire and Rescue will install four smoke detectors into homes that did not have any.

Twelve Streetsafe tasks have been issued to various agencies to resolve the problems identified by the community.

From the community questionnaire we can evaluate the information as below:-

STRONGER

We asked "What do you love about your community that you hope never changes?"



For residents who did give an answer, 30% stated they loved the area they lived in with good local amenities. Following this, friends, neighbours and a friendly community were popular answers. 12% stated that nothing was good.

80% of the residents had heard of Crimestoppers and out of this number only 1 resident stated they would not ring Crimestoppers if they knew relevant information.

45% of the residents had heard of Streetsafe prior to the event.

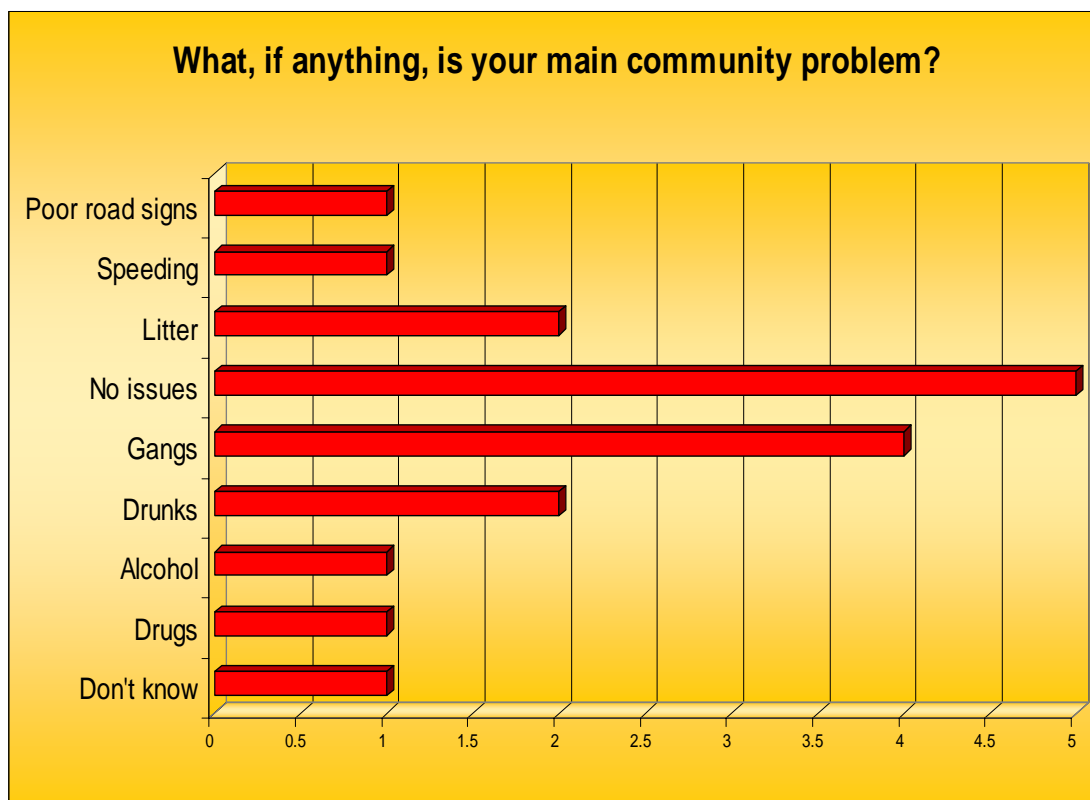
25% of the residents stated they had a family or knew of someone who would be willing to attend the free Streetsoccer or Streetrugby sessions. All of these details have been forwarded to the community development worker at Barrow AFC for his attention.

40% knew their Neighbourhood Police team.

33% had heard of CADAS and were aware of the work they carry out. Leaflets were provided to residents.

42% reported problems with Anti-social behaviour in their neighbourhood. The majority of these residents went on to say the problems were linked to noise in the street from drunks late at night at a weekend or by gangs of young people close to the local shops.

We then asked "what, if anything, is your main community problem?"



The respondents, who gave an answer, clearly and specifically stated their main problem was in relation to anti social behaviour, from gangs of young people to late night drunks. The largest response however was reporting that they had no main community problem. Specific information and locations have been forwarded to agencies. This was followed dog fouling and no specific problem.

15% stated they want to become involved in their community. They will be contacted in person with details about a community safety group or Neighbourhood Watch scheme. 45% wanted to receive the various community e-bulletins that are circulated around Barrow.

No one requested they are contacted at home by Liberata to discuss concerns and issues.

15% requested they be contacted by Barrow Disability Benefits Officer.

GREENER

When asked 100% of respondents stated they did re-cycle.

15% stated they would like to be contacted personally by the local re-cycle officer and be supplied with some more recycling containers.

The Re-cycle officer delivered various containers throughout the evening to the residents who requested re-cycling bags/boxes

CLEANER

50% of respondents stated litter and fly tipping were a problem in the area. This was mainly in the back street of each property we visited.

There was no graffiti reported.

45% stated dog fouling was a problem. Specific details were provided by the residents and these have been forwarded to the relevant authorities.

SAFER

90% of homes had smoke alarms. That equates to two homes with no smoke detectors. Cumbria Fire and Rescue were requested to conduct a further 4 home safety checks that will be completed.

54% of the residents smoked in the house. No one requested advice on local stop smoking services.

Nobody reported there was a problem with illicit tobacco in the area.

We then asked "If you could accomplish one thing in your community, and were guaranteed success, what would it be?" The residents who gave a response stated:-

- more policemen around
- play area for young children
- Something for the young, youth club?
- Speed bumps
- Alley gates
- Keep it safe for children
- Clean back streets
- Residents parking

24% stated that drug related issues were a problem in the neighbourhood. Specific information was gathered during the evening

20% reported problems with street lighting in the area.

20% stated cold callers were problem. Specific details have been forwarded to Trading Standards. The majority of these appear to be telephoned cold calling.

100% stated they felt safe while walking around the neighbourhood during the day.

80% felt safe walking around during the evening. The main reason for this was due to the age and ability of the respondents and the fact they felt intimidated by the groups of people congregating around the shops.

All the residents felt safe in their own home.

Specific information relating to the operation has been forwarded onto the relevant authority for their attention. A number of the issues were or have been addressed on the day of the event or shortly after it. Further specific medium / long term problem solving tasks have been issued for specific actioning.

By using the "Street-Safe" brand this will increase the quality and consistency of marketing of CDRP activities and providing a consistent "consultation" tool for the CDRP and other LSP partnerships.