



## Evaluation Report for Hallgarth, Kendal Monday 18<sup>th</sup> July 2011

Please find details below of the result of the StreetSafe Operation conducted on Hallgarth, Kendal on Monday 18<sup>th</sup> July 2011

Agencies involved included Police, Cumbria County Council's Area Engagement Officer and Trading Standards Officers, Fire and Rescue, SLDC's Streetclean and Environmental Protection Teams, Home Group, local District Councillor Rob Boden and a University of Cumbria Student studying Policing.

The main focus of this operation was to gauge the level and concerns in relation to Anti-social behaviour, drug use, criminal damage and underage drinking on Acre Moss Lane, Overdale Close and Newbiggin, Kendal

The questionnaire is divided up into sections mirroring the aims and objectives. For the purpose of this report the categories will be *Stronger*, *Greener*, *Cleaner* and *Safer*.

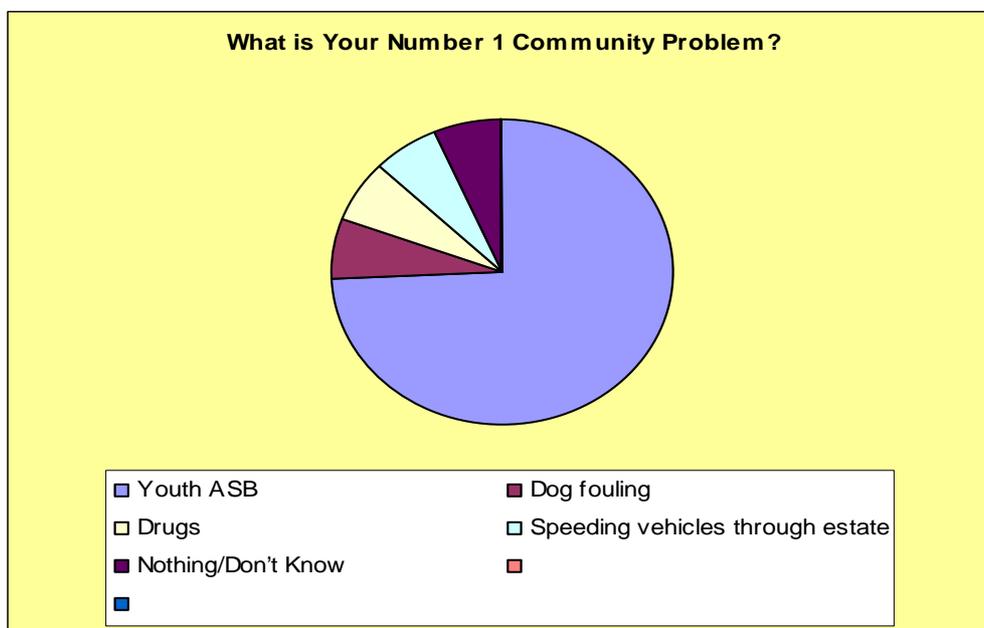


Hallgarth StreetSafe Team - Before heading out to visit local residents

On the day we visited 57 residents. Those who were not at home were left a questionnaire and a pre paid envelope to tell us their views. To date we have 31 completed questionnaires. The remaining 26 residents were revisited by a local officer and chose not to complete the questionnaire. The results are as follows: -

## STRONGER

We asked the local residents *"what do you consider to be your main community problem?"*



25 of 31 residents spoken to on the day said their number one problem was young people on the estate who are involved in anti-social behaviour which included underage drinking, noise, litter and setting wheelie bins and furniture on fire.

Two people said that drugs were their number one problem.

Two people said there was a problem with dog fouling

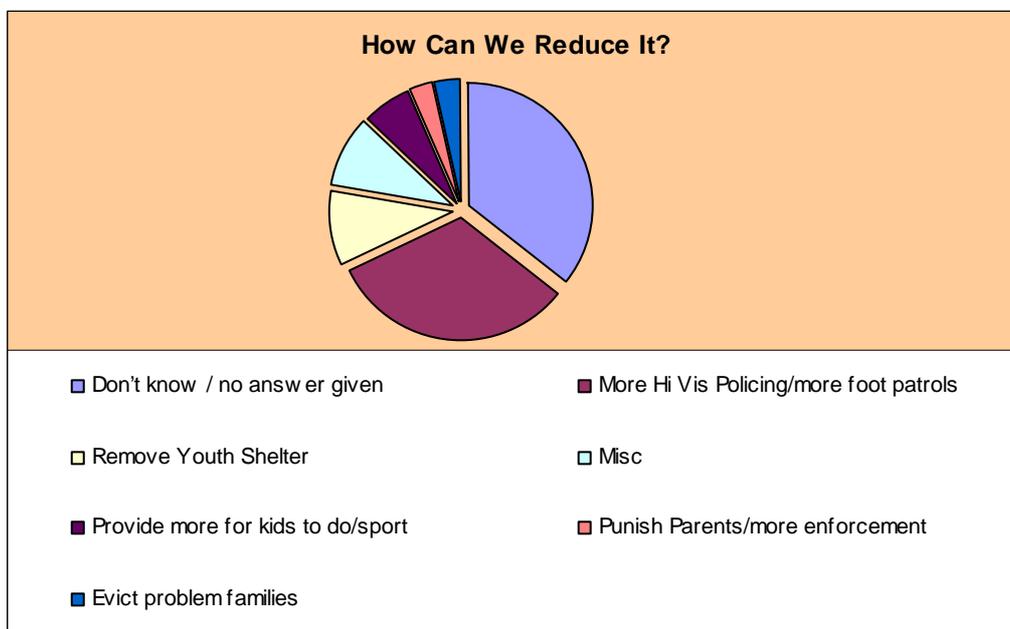
Two people said they had a problem with speeding vehicles through the estate.

Two people said they did not have any problems at all.



PCSO Jeremy Fairclough and Finley Fairclough, University of Cumbria Student studying Policing

We then asked *“How can we reduce the problem?”*



We also asked specific questions in relation to making the community stronger.

36% of the residents we spoke to said they did not know how to reduce the problems or did not answer the question.

32% felt there should be more police on foot patrol/more high visibility policing on the estate to deter those responsible for the anti-social behaviour.

10% said that the youth shelter should be removed as it encouraged the young people to gather there to drink/use drugs. This in turn created noise nuisance.

15 residents said they knew a member of their local Neighbourhood Policing Team.

Only 4 people said they were involved in a Neighbourhood Watch Scheme or Community Group, and 7 residents said they would be interested in setting up or being involved in such activities.

17 people said they would attend a local community event, and 6 said they would be willing to help organise such an event.

5 people asked for more information from Age UK about their One Contact 50+ Scheme.

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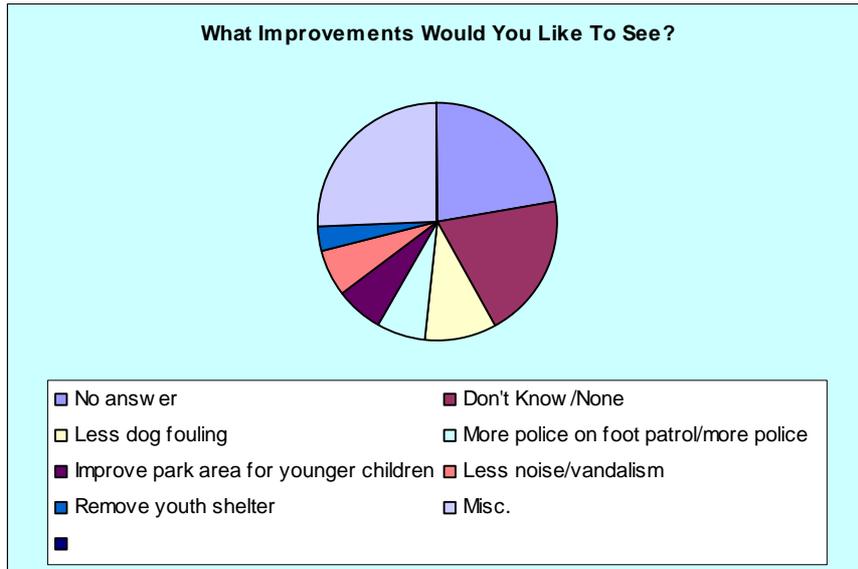
We then asked *“What improvements would you like to see in your community?”*

2 people out of 31 said they would like more police presence (high visibility) in the area.

3 people said they would like less dog fouling on the estate.

2 said there should be more activities/facilities for young people to keep them occupied.

13 residents gave no answer or did not know what improvements they would like.



**GREENER**



**Cumbria County Council’s Community Area Engagement Officer Carol Last and Trading Standards Officer Angela Stott**

StreetSafe community bags are now made from 100% re-cycled cotton and we are developing a partnership to encourage more re-cycling.

When asked, 31 of the respondents stated they re-cycled. 1 resident asked for more information about local re-cycling issues.

## CLEANER

16 residents stated there was a problem with litter and fly tipping. Furniture and wheelie bins which are set on fire are left on the estate. Lots of litter on the estate including being thrown into peoples gardens.

8 residents believed there was a problem with graffiti particularly on the Multi-use Games Area (MUGA) and the youth shelter

25 residents stated dog fouling was a problem all over the estate on the park, paths, grassed areas and near St. Thomas's School. Some owners allow their dogs to roam around the estate on their own and therefore do not clean up after them. This usually happens early mornings. Specific details have been forwarded to the relevant authority.

11 people said stated they would be willing to be involved in a "community tidy up".

4 people told us that they had contacted SLDC's Environmental Protection Officers with only one person being dissatisfied as they felt the bin men were untidy, just leaving burst bin bags in situ. On the positive side, most were happy with the response they received.

## SAFER

100% of homes visited did have a working smoke alarm.

14 homes requested a full home safety survey from the Fire and Rescue Service.

12 people said they had been the victim of cold calling in the past, usually from door to door sales persons or phone calls from gas and electricity companies.

13 people felt there was a problem with drugs on the estate.

6 people said there was a problem with street lighting on the estate but gave no specific location

31 people said they felt safe while walking around the neighbourhood during the day.

13 people said they do not feel safe going out in the evening.

Everyone surveyed said they felt safe in their own home

The majority of people surveyed said that if they witnessed a crime they would report it. However, 5 people said it would depend on the crime, with 2 stating it would depend on who had committed it as they would fear reprisals

12 people asked for more information about the organ donor scheme.

*Specific information relating to the operation has been forwarded onto the relevant authority for their attention. A number of the issues were or have been addressed on the day of the event or shortly after it. Further specific medium / long term problem solving tasks have been issued for specific actioning.*

**By using the "StreetSafe" brand this will increase the quality and consistency of marketing of Community Safety Partnership (CSP) activities and providing a consistent "consultation" tool for the CSP and other LSP partnerships. All tasks resulting from this event have been forwarded to the appropriate agency for action**