



Evaluation Report for Brown Street, Barrow

Tuesday 20th September 2011

The questionnaire is now divided up into sections mirroring the aims and objectives. For the purpose of this report the categories will be *Stronger, Greener, Cleaner and Safer.*

9 teams visited 100 homes in the Central Ward of Barrow-in-Furness, concentrating on Brown Street, Church Street area. The team was briefed utilising local intelligence and by using the MOSAIC data which gave us a detailed snap shot of the community.

The main focus on this operation was to consult with residents about the Anti-social behaviour in the area and to establish what concerned them the most about living in their neighbourhood. We also used it to promote Neighbourhood Watch, active citizens and LOCK IT or LOSE IT campaign.

During the evening we spoke to 33 people who completed the community questionnaire.

We provided occupants with over 1,500 pieces of literature.

From the questionnaire we can evaluate over 900 pieces of information.

52% of the residents had heard of Streetsafe prior to this event.

42% knew their Neighbourhood Police team.

We talked to and listened to residents for over 16 hours in total.

Two smoke detectors were installed by Cumbria Fire and Rescue into homes that did not have any.

Twelve Streetsafe tasks have been issued to various agencies to resolve the problems identified by the community.

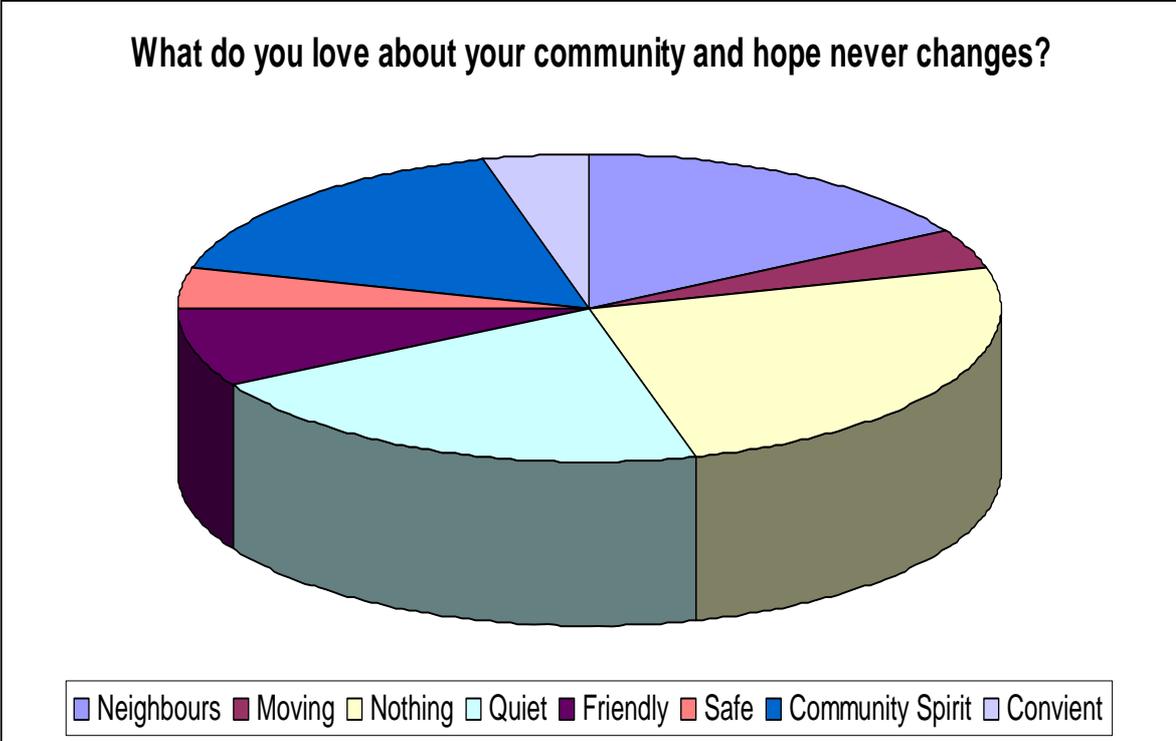


The briefing was held in Committee Room 4, Barrow Town Hall. Police Sgt Ernie Foster (pictured left) briefed the team using local intelligence and Mosaic data. Thank you to everyone who helped in the Operation, especially the community volunteers.

From the community questionnaire we can evaluate the information as below:-

STRONGER

We asked "What do you love about your community that you hope never changes?"



This is an unusually and mixed response from the residents within this area. For residents who did give an answer, 22% stated that nothing was good. 50% stated it was a friendly area, with good neighbours and good community spirit.

Pictured right, in the centre, Cumbria County Council Community Officer Mr Brook briefs the volunteers about the importance of engaging with local residents and the opportunities that are available for them.

78% of the residents and heard of Crimestoppers and out of this number only 1 resident stated they would not ring Crimestoppers if they knew relevant information. Interestingly, some residents stated they would much prefer to ring the local Police or speak directly to the Neighbourhood Police Team for the area.



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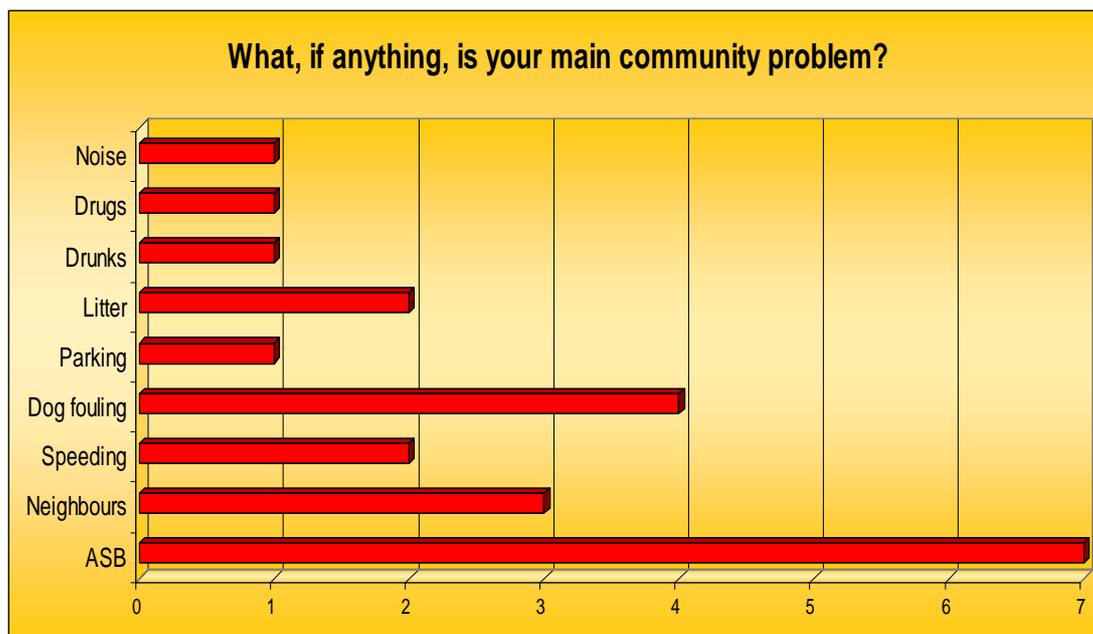
27% of the residents stated they had a family or knew of someone who would be willing to attend the free Streetsoccer or Streetrugby sessions. All of these details have been forwarded to the community development worker at Barrow AFC for his attention.

42% knew their Neighbourhood Police team.

50% had heard of CADAS and were aware of the work they carry out. Leaflets were provided to residents.

40% reported problems with Anti-social behaviour in their neighbourhood. The majority of these residents went on to say the problems were linked to gangs of young people who frequented the area. Other neighbourly forms of ASB were reported and details have been forwarded to the relevant agencies. Both of these issues were highlighted when we asked the below.

We then asked “what, if anything, is your main community problem?”



The respondents, who gave an answer, clearly and specifically stated their main problem was in relation to anti social behaviour. Specific information and locations have been forwarded to agencies.

This was followed by litter and dog fouling. In relation to dog fouling, the Neighbourhood Police team, Wardens and dog warden have been on regular patrols in the area prior to the operation and have since done a leaflet drop in the community.

21% stated they want to become involved in their community. They will be contacted in person with details about a community safety group or Neighbourhood Watch scheme. A massive 36% wanted to receive the various community e-bulletins that are circulated around Barrow.

6% one requested they are contacted at home by Liberata to discuss concerns and issues.

GREENER

Streetsafe community bags are now made from 100% re-cycled cotton and we are developing a partnership to encourage more re-cycling.

When asked 96% of respondents stated they did re-cycle.

16% stated they would like to be contacted personally by the local re-cycle officer for further information including the one resident who did not recycle.

The Re-cycle officer delivered various containers throughout the evening to the residents who requested re-cycling bags/boxes

CLEANER

33% of respondents stated litter and fly tipping were a problem in the area. Some residents stated the litter/ fly tipping was really bad in back School Street.

There were two pieces of graffiti reported that will be removed.

54% stated dog fouling was a problem. Specific details were provided by the residents and these have been forwarded to the relevant authorities. As stated previously stated, positive patrols have taken place within the area prior to the Operation.

SAFER

94% of homes had smoke alarms. That equates to two homes with no smoke detectors. One further home had smoke detectors installed but they did not work. Cumbria Fire and Rescue were requested to conduct a further 6 home safety checks that will be completed.

55% of the residents smoked in the house, a high percentage that has been highlighted to the relevant agencies. From this, 5 residents requested advice on local stop smoking services.

4% stated they believed there was a problem with illicit tobacco in the area. This information has been forwarded to the relevant authorities to action.

We then asked "If you could accomplish one thing in your community, and were guaranteed success, what would it be?" The residents who gave a response stated:-

- Area to be quiet like it was 20 years ago
- Better security
- Car park in area
- Something for the community to get together
- Social area for kids
- Something for the kids
- More parking
- To be a safe place
- Better police patrols
- Stop dog fouling

16% stated that drug related issues were a problem in the neighbourhood. Specific information was gathered during the evening

12% reported problems with street lighting in the area.

We asked "Do any of the local pubs or Off-licences cause nuisance?" Four residents had concerns which included noise and ASB.

16% stated cold callers were problem. Specific details have been forwarded to Trading Standards. The majority of these appear to be telephoned cold calling.

96% stated they felt safe while walking around the neighbourhood during the day.

66% felt safe walking around during the evening. The main reason for this was due to the age and ability of the respondents and the fact they felt intimidated by the groups of people congregating in the community.

Three residents stated they did not feel safe in their own home at all times. Agencies and Neighbourhood Police team have made contact with these residents since the Operation and we are all working together to reduce the fear and reassure the occupiers.

Specific information relating to the operation has been forwarded onto the relevant authority for their attention. A number of the issues were or have been addressed on the day of the event or shortly after it. Further specific medium / long term problem solving tasks have been issued for specific actioning.

