



## Evaluation Report for Walney

Wednesday 23<sup>rd</sup> February 2011

The questionnaire is now divided up into sections mirroring the aims and objectives. For the purpose of this report the categories will be *Stronger, Greener, Cleaner and Safer.*

10 teams visited 90 homes on Walney, concentrating on Trentvale and Ramsgate Crescent area. The team was briefed utilising local intelligence and by using the MOSAIC Data which gave us a detailed snap shot of the community.

The main focus on this operation was to consult with residents and gain data to establish what concerned them the most about living in their neighbourhood. We also used it to promote Neighbourhood Watch, active citizens and LOCK IT or LOSE IT campaign.

During the evening we spoke to 40 people who completed the community questionnaire.

We provided occupants with over 1,500 pieces of literature.

From the questionnaire we can evaluate over 1,700 pieces of information.

65% of the residents had heard of Streetsafe prior to this event.

A massive 70% knew their Neighbourhood Police team.

We talked to and listened to residents for over 20 hours in total.

Four smoke detectors were installed by Cumbria Fire and Rescue into homes that did not have any.

60% of residents we spoke to wanted to be involved in a Community Safety / Neighbourhood Watch group.

Twelve Streetsafe tasks have been issued to various agencies to resolve the problems identified by the community.

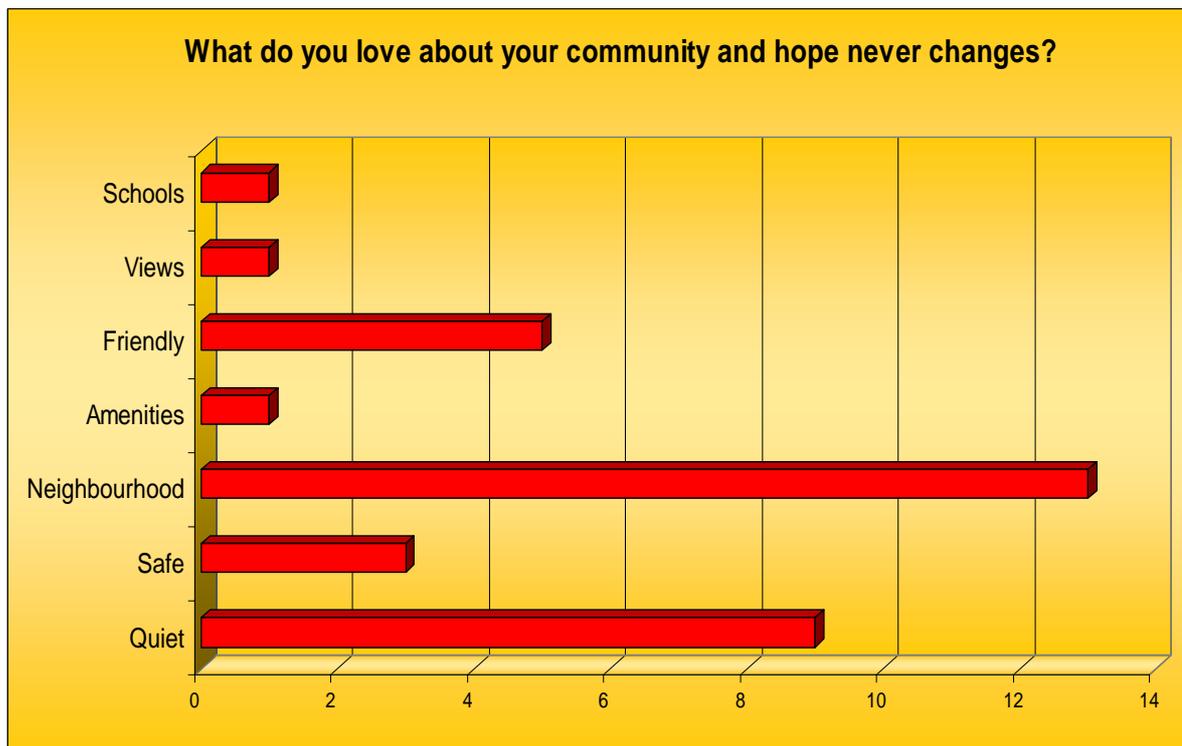


The briefing for this event was held at Walney Fire Station. Special thanks go to Cumbria Fire and Rescue for allowing this. The briefing was carried out by Police Chief Inspector Dave Bosson.

From the community questionnaire we can evaluate the information as below:-

## STRONGER

We asked "What do you love about your community that you hope never changes?"



Clearly the residents in this area like the community spirit, friendly people and good neighbours. The area does have a very strong community spirit.

52% of the residents had heard of Crimestoppers and out of this number 90% of them stated they would ring crimestoppers if they knew relevant information. Interestingly, some residents stated they would much prefer to ring the local Police or speak directly to the Neighbourhood Police Team for the area.

65% of the residents had heard of Streetsafe prior to the event with is a huge percentage. .

**We then asked "would you be interested in becoming more involved within your community?"**

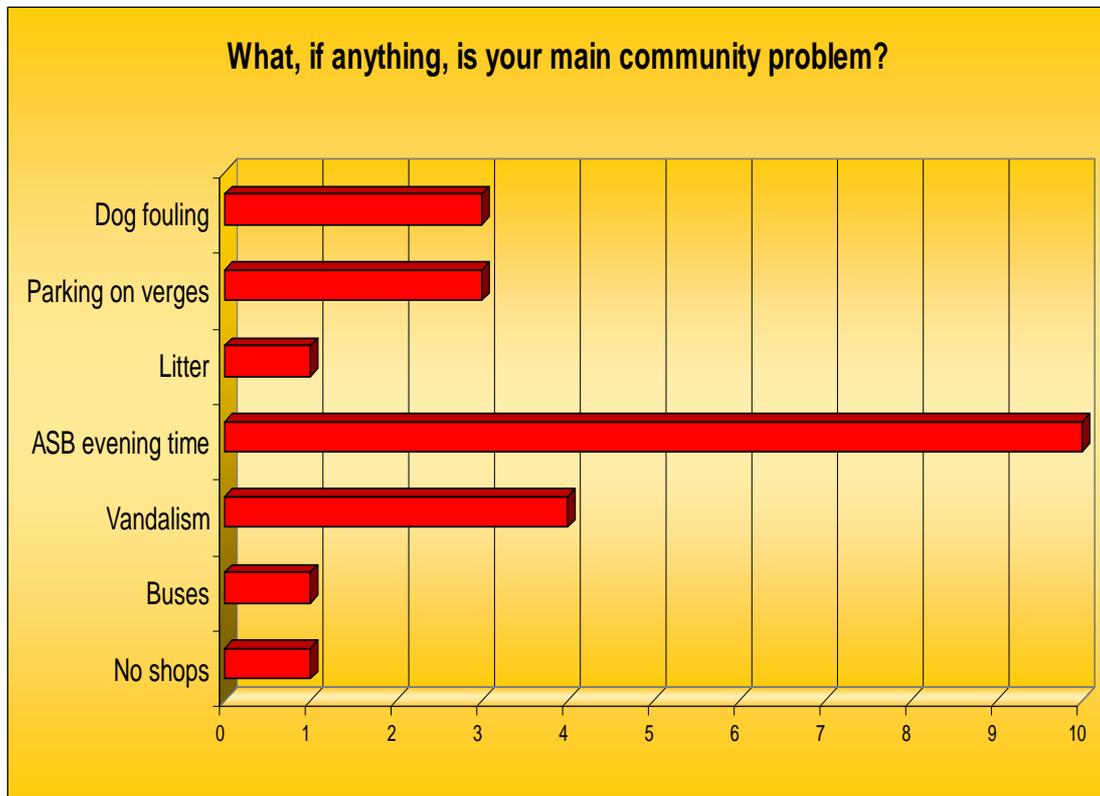
It generated a very positive response with 60% of residents stating they did want to become more involved. Following this, and as a first step, email addresses were obtained from the residents. First point of contact in developing these residents is they will all receive e-bulletins about community activities available. The idea behind this is the residents can, in their own time, see what is happening in and around their community. The Neighbourhood Police Team and the Cumbria County Council development team are now working with the residents to develop a Neighbourhood Watch scheme in both neighbourhoods.

16% of the residents stated they had a family or knew of someone who would be willing to attend the free Streetsoccer sessions. All of these details have been forwarded to the community development worker for his attention.

A massive 70% knew their Neighbourhood Police team.

56% had heard of CADAS and were aware of the work they carry out. Leaflets were provided to residents.

We then asked "what is your main community problem?"



The respondents who gave an answer clearly and specifically stated their main problem was anti social behaviour during the evenings. Specific information and locations have been forwarded to the Neighbourhood Police team. Following this, vandalism to bus shelters was highlighted as a problem, both the shelters on Mill Lane and Central Drive. Parking on grass verges and damaging them was highlighted as an issue in Ramsgate Crescent. Specific information has been sent to the relevant authorities.

When asked how we can reduce these problems, residents stated they would like to see more police patrols, offer more youth facilities, alley gates, educate and convict offenders.

8% requested they are contacted at home by Liberata to discuss concerns and issues.

## GREENER

Streetsafe community bags are now made from 100% re-cycled cotton and we are developing a partnership to encourage more re-cycling.

When asked 95% of respondents stated they did re-cycle.

15% stated they would like to be contacted personally by the local re-cycle officer for further information including the one resident who did not recycle.

The Re-cycle officer delivered various containers throughout the evening to local residents who requested re-cycling bags/boxes

## CLEANER

50% of respondents stated litter and fly tipping were a problem in the area. When asked specifically it appears the majority of litter appears to be wind blown or in the back streets. Some residents stated the litter is caused by young people going to or coming back from school

There were 3 pieces of graffiti reported that will be removed.

58% stated dog fouling was a problem. Specific details were provided by the residents and these have been forwarded to the relevant authorities.

## SAFER

93% of homes had smoke alarms. That equates to three homes with no smoke detectors and one home that had smoke alarms but they did not work. Cumbria Fire and Rescue installed four smoke detectors during the evening. A further 35% of homes wanted to take advantage of the free home safety check offered by the Fire service.

32% of the residents smoked in the house, a very high percentage that has been highlighted to the relevant agencies. From this, 5 residents requested advice on local stop smoking services.

8% stated that drug related issues were a problem in the neighbourhood. Specific information was gathered during the evening

30% reported problems with street lighting in the area. This related to a street light on a footpath between Ramsgate Crescent and Central Drive.

No-one requested further information about the Age Concern Macmillan Community Support project.

We asked "Do any of the local pubs or Off-licences cause nuisance?" There were no concerns from the community although some issues were raised and will be addressed.

40% stated cold callers were problem. Specific details have been forwarded to Trading Standards. The majority of these appear to be telephoned cold calling.

75% knew how to report concerns about the abuse or neglect of a vulnerable adult. Everyone stated if they knew someone who was neglected, they would report it.

100% stated they felt safe while walking around the neighbourhood during the day.

80% felt safe walking around during the evening. The main reason for this was due to the age and ability of the respondents and the fact they felt intimidated by the groups of people congregating in the community.

100% felt safe in their own home at all times.

*Specific information relating to the operation has been forwarded onto the relevant authority for their attention. A number of the issues were or have been addressed on the day of the event or shortly after it. Further specific medium / long term problem solving tasks have been issued for specific actioning.*

By using the "Street-Safe" brand this will increase the quality and consistency of marketing of CDRP activities and providing a consistent "consultation" tool for the CDRP and other LSP partnerships.

